# Cynthia Ann Martinez

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### **Objectives**

To obtain a position in the challenging field of financial aid enhancing my acquired skills of communication, ability to maintain confidentiality, strong work ethic, and interpreting and applying complex rules and procedures.

#### Qualification and Skills

- Knowledge of federal, state, and institutional financial aid regulations, procedures and directives
- Ability to provide students with accurate information regarding the FAFSA application process
- Ability to provide student with accurate information on eligibility for federal financial aid
- Ability to adapt to work environment changes
- Ability to establish and maintain effective, team-oriented, working relationships.
- Ability to work om a multicultural environment with students, faculty, and staff

#### Professional Experience

Student Financial Aid Senior Advisor (Dec. 2008 – Current)

Southwest Texas Junior College

Responsible for financial aid packaging, loan entrance and exit interviews, loan certification, and financial aid counseling for students and parents

Financial Analyst (November 1992-October 2008)

Community Council of Southwest Texas, Inc.

Provided financial information to management by researching and analyzing accounting data; preparing reports.

Office Manager (May 1987-October 1992)

McClendon Air Conditioning

Organized office operations and procedures; prepared payroll; correspondence; designed filing systems; reviewed and approved supply requisitions; assigned and monitored clerical functions.

Bookkeeper (April 1983-May 1987)

Winter Garden Federal Credit Union

Maintained records of financial transactions by establishing accounts, posting transactions.

## Education

Master of Education in Counseling Sul Ross State University-Rio Grande College Current Graduate Student

Bachelor of Business Administration, 1995 Sul Ross State University-Rio Grande College

Associates of Art, 1995 Southwest Texas Junior College

Associates of Applied Science, 1983 Southwest Texas Junior College